

HEMANT P. PAWALE

Senior UI/UX Designer

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PROFESSIONAL SUMMARY

Senior UI/UX Designer with 12+ years of experience across **enterprise SaaS, banking, real estate, and Web3/sustainability platforms**. Specializes in **Dashboard UX, information architecture, and design systems** — translating complex, data-heavy workflows into structured, user-centered interfaces through wireframing, prototyping, and usability testing. Proven track record building **scalable Figma design systems** and component libraries that accelerate developer handoff. Experienced collaborating with global **cross-functional product and engineering teams in Agile environments** to ship production-ready, accessible digital products.

CORE SKILLS

UX Process: User Research, Usability Testing, User Personas, User Flows, Journey Mapping, Wireframing, Prototyping, Interaction Design, Information Architecture, UX Strategy.

UI & Visual Design: Dashboard Design, Data Visualization, Design Systems, Component Libraries, Design Tokens, Responsive Design.

Tools: Figma (Auto Layout, Variables, Prototyping, Dev Mode), Adobe Creative Suite, Jira, Asana, Notion, AI-Assisted Design Workflows (Claude).

Collaboration: Agile/Scrum, Cross-Functional Collaboration, Stakeholder Management, Developer Handoff, Enterprise SaaS UX.

PROFESSIONAL EXPERIENCE

Sr. UI/UX Designer, Impactity Pvt. Ltd.

Jul 2021 – Present

Cleantech & Sustainability Technology (Web3, Blockchain, IoT, Circular Economy)

- Led end-to-end UX design for enterprise Web3, IoT, and sustainability platforms, transforming complex blockchain and ESG data into intuitive, user-centered dashboards and streamlined product workflows.
- Designed impact-tracking dashboards and end-to-end user journeys through user research, wireframing, prototyping, and usability testing, simplifying sustainability metrics and enhancing the overall user experience.
- Built and maintained scalable Figma design systems, reusable component libraries, and design tokens, ensuring design consistency, improving collaboration, and accelerating developer handoff across multiple products.
- Collaborated closely with product managers, engineers, and stakeholders in Agile teams to deliver responsive, accessible, and data-driven digital products through continuous user research, usability testing, and iterative design improvements.

Sr. UI/UX Designer, Kyros Corporate Services Pvt. Ltd.

Nov 2019 – Jun 2021

B2B SaaS CRM & Analytics Platform for Growth Teams

- Led UX strategy for a B2B SaaS CRM platform, redesigning customer lifecycle, lead management, and sales pipeline workflows to improve usability and streamline enterprise operations.
- Redesigned analytics dashboards through user research, wireframing, prototyping, and usability testing, optimizing information architecture and KPI visualization to support faster, data-driven decision-making.
- Simplified lead management, pipeline tracking, and customer segmentation workflows by improving navigation, task flows, and user interactions, enhancing the overall CRM user experience.

Sr. UI/UX Designer, XRBIA Developers Ltd.

Nov 2018 – Oct 2019

Leading Construction Company, Pune

- Redesigned customer-facing workflows for property search, payment tracking, document management, and project updates, simplifying complex processes to deliver intuitive and seamless user experiences.
- Led end-to-end UX design for property discovery, booking, and customer journey experiences across web and mobile platforms, leveraging user research, wireframing, prototyping, and usability testing.
- Built and maintained scalable Figma design systems, reusable component libraries, and interactive prototypes, ensuring design consistency and streamlining collaboration between design and development teams.

Sr. UI/UX Designer, Wipro Technologies

Sep 2016 – Oct 2018

Enterprise Banking & Customer Experience Platform (Retail & Commercial Banking)

- Redesigned payment, fund transfer, loan servicing, and customer onboarding workflows using user flows, interaction design, and usability best practices to simplify complex banking processes and enhance the overall user experience.
- Designed intuitive dashboards and user interfaces for retail and commercial banking applications, improving information architecture and delivering seamless experiences across web and mobile platforms.
- Built and maintained scalable Figma design systems, reusable component libraries, and design tokens, ensuring accessible, consistent, and scalable user interfaces across enterprise banking applications.

Sr. UI/UX Designer, Convergys India Pvt. Ltd.

Sep 2013 – Aug 2016

Customer Engagement & Digital Contact Center Platform

- Designed supervisor-facing analytics dashboards to visualize agent performance, customer satisfaction (CSAT), and operational KPIs, enabling data-driven decision-making and improving operational visibility.
- Built and maintained scalable Figma design systems, reusable component libraries, and design tokens to ensure consistent, accessible user experiences across web and mobile contact center applications.
- Conducted user research, usability testing, and heuristic evaluations to identify usability issues, delivering design improvements that enhanced task efficiency and the overall user experience.

PROJECTS

Featured projects from my portfolio demonstrating end-to-end UX design, product strategy, information architecture, prototyping, and scalable design systems.

Impactility – Designed enterprise sustainability dashboards, user workflows, and design systems for Web3, Blockchain, IoT, and ESG reporting.

ImpactTrace – Created impact-tracking dashboards and data visualization experiences to simplify ESG analytics and sustainability reporting.

VIDA EV – Designed EV management dashboards and user journeys for vehicle monitoring and operational workflows.

Rita One – Crafted enterprise workflow experiences, information architecture, and scalable UI components for business users.

ServCare Website – Redesigned the corporate website with a focus on information architecture, responsive design, and improved user engagement.

ServCare App – Designed end-to-end mobile service workflows, interactive prototypes, and user-centered experiences for field service operations.

EDUCATION

Master of Computer Science (MCS) — MGM College, Aurangabad

Dr. Babasaheb Ambedkar Marathwada University, Aurangabad | 2010 – 2013

Bachelor of Computer Science (BCS) — Vivekanand College, Aurangabad

Dr. Babasaheb Ambedkar Marathwada University, Aurangabad | 2006 – 2010

LANGUAGES

English • Marathi • Hindi